

# **NOTICE TO CLIENTS**

## **DRUGS**

### **PRESCRIPTIONS ARE AVAILABLE FROM THIS PRACTICE**

You may obtain Prescription Only Medicines, Category V (POM Vs) from your veterinary surgeon. You may also ask for a prescription and obtain these medicines from another veterinary surgeon or a pharmacy.

Your veterinary surgeon can only prescribe POM Vs for animals under his or her care.

A prescription may not be appropriate if your animal is an in-patient or immediate treatment is necessary.

You will be informed, on request, of the price of any medicine that may be prescribed for your animal.

The general policy of this practice is to re-assess an animal requiring repeat prescriptions every six months, but this may vary with individual circumstances.

The standard charge for a re-examination is £24.75 + VAT (£29.70 in total).

Further information about this and other topics can be found in our notice "Terms and Conditions for Band Veterinary Centre"

## **OUT OF HOURS SERVICE**

Our out of hours calls are at present being taken by Langport Veterinary Centre, Bow St., Langport, TA10 9PS.

If you phone out of hours with an emergency the answering service will give you the emergency telephone number to ring. A duty veterinary surgeon will phone you back as soon as possible. Please be aware that if they are already dealing with an emergency the call-back may not be immediate. They will arrange to see your pet if necessary. They will contact us with the details afterwards so we will know what has happened.

**BAND VETERINARY CENTRE Ltd.**

**AUGUST 2018**