

## MEET OUR ADMIN TEAM!!

*Last month we did 'Meet the Ambulatory Team', so this month we thought you would like to be able to put a face to the name for the team who are answering your calls and organizing the diaries for the vets.*

### Charlie – Head Honcho!!



I started working for North Park Veterinary Group in 2014. I moved to Equus when it was founded in August 2017. I have enjoyed watching the company grow from a small (1 receptionist and two vet practice) to a fast-paced practice with 4 members of the admin team and 7 vets.

In my own time I enjoy my own horses along with my two cats and dog! I enjoy point to pointing in the winter months and often assist Hayden when he is duty vet at few of the local point to points.

Fun fact: In my teenage years I trained with the Exeter Harriers and competed in High Jump. I was selected for multiple different athletics teams and thoroughly enjoyed travelling about competing.



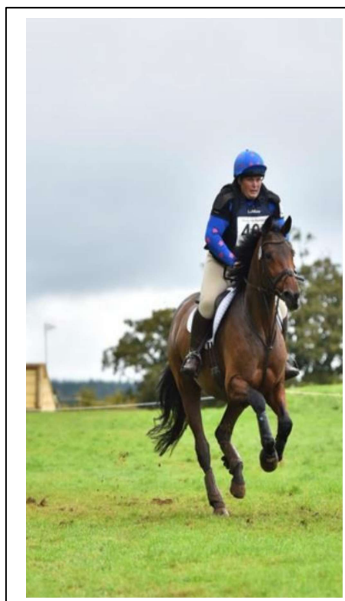
### Georgie – In Holsworthy – Monday to Friday - 09.00 – 14.00



Since rejoining the reception team in April 2022 I have been part of the team based in the Holsworthy Surgery. I really enjoy speaking with our clients and doing my best to assist them in whatever way they require.

Out of work, I run my own Equine Massage business, event at Grassroots Level having competed at Badminton Grassroots 2023, I have just qualified for Badminton Grassroots 2024 at Bickton 3DE, go out walking with my whippet Coco and have recently started surf lessons!!

Fun facts about me are that I have my grade 8 on the saxophone and was in the Devon County Jazz Band, I won a National Silver Medal for the shot put in my younger years and I was a groom/transported horses behind the scenes of the filming of The Game of Thrones while I lived in Ireland.



### Elaine – in North Tawton Monday and Tuesday



I joined the reception team in March 2021 – and am experienced in all things veterinary, as I previously worked for a mixed practice between 2012 - 2018.

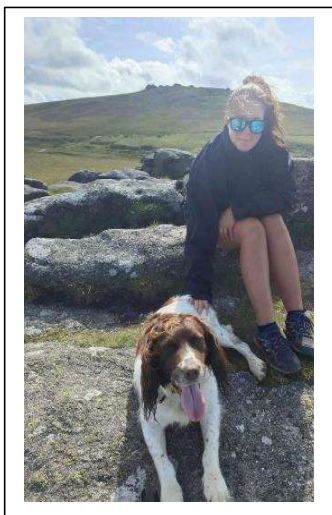
When not in the office, I teach dance fitness classes locally, and can tell you all things Strictly Come Dancing related...she's often seen waltzing around the stock room!

Any spare time is dedicated to looking after her family, including taking rescue dog Roma for long walks!

Fun facts about me – I am on day 1766 of learning Spanish with Duolingo, but still can't form a sentence! My Dad was Lord Mayor of Canterbury and I have abseiled the 100m descent of the Spinnaker Tower for charity.



### Rachel – in North Tawton Wednesday, Thursday and Friday



I joined the Equus team in March 2021, having worked in the equine industry prior to this. I have always had a passion for horses, owning several of my own and competing in a variety of ridden disciplines and also carriage driving trials.

As well as being at the end of the phone when you call, I am out and about visiting clients with the vets assisting with procedures when required.

I run my own equine freelance business alongside my receptionist role. Outside of work and horses, I enjoy exploring the countryside with my springer spaniel Daisy.

A fun fact about me is as a child, I starred in the BBC 2 single drama series film Famme Fatale along with the other villagers and several film stars!!



### CHANGES FOR NEW PRESCRIPTION REQUESTS

The rules have been updated by the RCVS regarding the dispensing of certain medications. For us to be able to dispense antibiotics, anti-fungal medications and controlled medications, the patient must be seen.

For Equipalazone, Equioxx, Danilon and Pergoquin/Prascend, these medications can be dispensed without a visit following a conversation with the vet at their discretion

### Cornwall Area Days for November



w/c 30<sup>th</sup> October

w/c 13<sup>th</sup> November

w/c 27<sup>th</sup> November

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